

RMA Form



sharpchips.com

Shipping Address:
1501 Fulton Place,
Fremont, California 94539

Contact Information:
RMA Dept. Phone: (510) 656-6511
RMA Dept. FAX: (510) 656-6522

IMPORTANT RMA PROCEDURES

1. Please complete the RMA form with detailed descriptions of the problem for your product.
2. FAX this completed RMA form with a copy of the original purchase invoice to (510) 656-6511
3. All RETURNING product serial numbers must match with the original invoice.
4. The RMA Dept. will FAX back to you a RMA number within 24 hrs or provide a reason for RMA denial.
5. After you receive a RMA number, then you may return your defective products to Sharp Chips.Com, a division of Singh Semiconductors and Systems, Inc.
6. Your assigned RMA number is valid for 30 days from the date of issue.
7. Please write the RMA Number on the outside of your shipping box (on the address line).

Complete this form and FAX it to the RMA Dept. WITH a copy of your purchase INVOICE

Company _____	Customer# _____	For RMA Use Only
Address _____		RMA # _____
City _____	State _____ Zip _____	Issue Date _____
Phone _____	Fax _____	Total Pieces _____
Contact Person _____		Date Faxing This form _____

IT'S THE CUSTOMER'S RESPONSIBILITY TO CALL THE RMA DEPT. IF NO RESPONSE WAS RECEIVED AFTER 24 HOURS OF FAXING THIS FORM TO SHARP CHIPS.

QTY	ITEM NUMBER	FULL SERIAL	INVOICE # and Date	DETAILED PROBLEM

Special Request:

FOR Singh Semiconductors RMA USE ONLY